



What is a Health Information Exchange?

Health Information Exchange (HIE) is the secure electronic sharing of patient health information among participating health care providers and other health care entities. The purpose of the HIE is to improve coordination and efficiency of health care services for patients. HIE participants are required to meet rules that protect the privacy and security of your health and personal information.

How does an HIE benefit you?

As you move between hospitals, doctors and other provider offices, HIE allows you and your participating medical providers to make sure your health information is available when and where you need it regardless of where previous care was provided.

Improves Patient Care

HIE gives your doctors access to your up-to-date clinical data, and an overall view of your health, providing necessary tools to make better decisions about your care.

Enhanced Access to Medical Records

Instead of your doctors having to fax or mail your health records to one another, or relying on you to bring your records from office to office, your health care providers will be able to quickly access your information right from their Electronic Health Record.

Saves you time and money

Having access to your outside records can help providers avoid ordering duplicate tests and treatments and performing unnecessary procedures.

What Information is available to your doctors through the HIE?

- Office Visit Dates
- Lab Results
- Vital signs
- Medication List
- Allergies
- Vaccinations
- Health Conditions
- Past Medical History

Note: Records released through the Health Information Exchange may contain references related to mental health, HIV, substance use and other sensitive medical conditions.

How do I Opt Out?

Your health information will automatically be included in the Ventura County Health Care Agency (VCHCA) HIE network. You may choose not to have your information exchanged through the HIE network (that is, “opt out”) at any time by completing an Opt Out Request Form. You may choose to change your decision at any time.

Opt Out and Revoke Opt Out Request Forms are available online at www.vchca.org, at your VCHCA Provider’s Office, or you may call (805) 652-6008.